

## Access Statement

### Introduction

The house is a tall Victorian semi-detached set on a main route into Chester and is just over  $\frac{3}{4}$  mile from Chester Cross, the epi-centre of the old town. There are two main doors and each is accessed by steps - one a flight of four, each being 13cm; and the other a flight of three, each being 20cm. Both flights have handrails on one side. Whilst we aim to meet the needs of all our Guests the design and layout of the house make access difficult for people with limited mobility.

#### 1. Pre-Arrival

- 1.1 We are on a very good bus route to the City centre terminus and the 'stops' are within 40 yards of the house.
- 1.2 Chester General Railway Station is diagonally opposite to us across the town, and approx. 1.5 miles distant. One can take a free shuttle service to Frodsham Street and then transfer to a No 16 bus dropping off by our house.
- 1.3 A Black Cab taxi service operates from the Railway Station, and from the Bus Terminus in the town centre. There are also private hire taxi for which we can provide a contact number.
- 1.4 For people traveling by car, you will find directions and a down-loadable map on our website. We have an open, level, off-street gravelled car-park close to the front of the house.
- 1.5 We have two small dogs that are very 'user-friendly' and a parrot that is not 'user-friendly'. We regret, therefore, that we are unable to accommodate dogs other than 'Assistance Dogs' and we would expect them to have their own sleeping rug/basket.

- 1.6 Menus can be provided in large print if required but we regret we do not have the facility to create them in Braille.
- 1.7 Our web site at [www.mitchellsofchester.com](http://www.mitchellsofchester.com) carries our full details including tariffs and booking conditions.

## 2. Arrival

- 2.1 Helen and Colin will, most probably, be your sole contacts when you arrive. Sometimes we both have to leave the house for short periods and it would, therefore, be very helpful if you can let us know your anticipated time of arrival, so that we can be sure we are here to welcome you.
- 2.2 The rooms are usually ready by 1.00pm. Earlier arrival is possible by arrangement.
- 2.3 We can offer assistance with luggage.
- 2.4 Car parking bays are marked in the gravel and Guests are requested to park centrally and as far into the bay as possible.
- 2.5. The house is fully covered by Public Liability Insurance and by a fully maintained Fire Alarm System with detectors and sounders in every room. The escape routes are protected by half hour fire doors, door closers and emergency lighting.

## 3. Ground Floor

- 3.1 The Main Entrance Hall is 2.00metres at its widest and wraps around the Dining Room to connect the two Entrance Doors. There is a small Toilet for Guest use. The moulded corniced ceiling is just over 3.00metres high and the Hall gives access to the Dining Room and Guests' Lounge. The floor is oak parquet with a central carpet.

- 3.2 The Dining Room is on the front of the house, facing south, has french polished antique furniture and walls adorned with pictures and ceramic ware, in the Victorian style.
- 3.3 The comfortable and spacious Guests' Lounge is opposite the Dining Room and on the rear of the house, facing north. The large floor to ceiling window looks out on a secluded landscaped garden and basement patio with three unusual arches tunneling 3.00 meters under the garden. Free-view television, reading library and maps are on each side of an open fire-place that has an original marble surround. We are licensed are there is a small Honesty Bar.

#### 4. First Floor (level 2)

- 4.1. The Landing of this floor is accessed via an amply wide staircase having 19No steps with a 180 degree sweep of winders. The Landing gives access to 3No Guest Bedrooms and the Staircase Hall to level three. The ceiling height on this floor is approx 9'-00" (2.70m).
- 4.2 Bedroom No1, 'Rosa' on the front of the house, is a large 5-Star GOLD Standard room with an ensuite Bathroom having a w.c., bath, wash basin and a corner shower unit. There is a King Size Bed, a writing desk, desk lamp, chair and 2-seater Settle. Other items in the room, and included in all other rooms, are wardrobe, dressing table and chair, easy chairs, digital freeview tv/dvd player, controlled central heating, welcoming beverage tray, powerful hair drier, bedside tables and lamps, an electric fan and extra blankets. All bathroom/shower rooms are

stocked with towels, face-cloths and a selection shampoos, soaps, shower gels, cotton buds and tissues.

- 4.3. Bedroom No2, 'Azure', on the side of the house and facing east, is a 5-Star GOLD Standard Double room with a standard size bed and ensuite Shower Room. The main items of furniture in all rooms are a mix of antique and modern, plus there is a fully fitted carpet. For all additional items see Bedroom No1 (para 4.2).
- 4.3. Bedroom No 3, 'Laurel', overlooking the garden at the rear of the house, is a large 5-Star GOLD Standard bedroom with Super King Size Bed that can also be transformed to a Twin Bedded Room. There is a writing desk, desk lamp and chair and the room is served by an ensuite Bathroom with w.c., wash basin and shower-over-bath. For all other items see Room No1 (para 4.2) and Room No 2 (para 4.3).
- 4.4. Staircase Hall to the Second Floor (level 3) has a public telephone for Guests' use.